Interior Savings

Getting started with our mobile app

Access your accounts 24/7.

- Check account balances in real time
- Pay current and future bills
- Deposit a cheque by taking a picture of it
- Send and receive Interac® e-Transfers
- Transfer money between accounts
- Shop online with mobile wallet or Interac® Online
- Set up banking security alerts

You will need your MemberCard and a Personal Access code (PAC). If you do not have these, please contact us at 1.855.220.2580.

Once you have downloaded the Interior Savings app from your app store, open the app.

1

LOG IN

Tap on LOG IN in the top right corner of the screen

2

MemberCard #

Tap into the MemberCard# field and type in your Interior Savings MemberCard# (when you tap into the field a keyboard should appear toward the bottom of your screen)

3

Remember Me

If you would like to have the app remember your MemberCard# so you don't need to type it in every time you log in, click on the Remember Me slider button. If you don't want your card remembered, skip to step 6

4

Nickname*

Tap into the Nickname field and enter a nickname for yourself

5

QuickView

If you want your balance to appear even when you're logged out, click on the slider button to enable quick view.

6

CONTINUE

Tap on Continue

7

PAC

Tap into the PAC field and type in your Password/PAC

8

🛡 **+** NEXT

If you have never logged into online banking, follow the prompts to set up your increased authentication (3 security questions and answers) and tap on Next

9

WHAT IS YOUR MOTHERS MAIDEN NAME?

WHAT WAS THE COLOUR OF YOUR FIRST CAR?

If the questions you chose are the questions that are visible, continue

10

✓

You should now be logged into your online banking!

Tip!! Login quicker with Face or TouchID

Depending on your phone or tablet, rather than entering your Password/PAC every time, you may be able to use your face or your fingerprint to verify that it's you.

1

LOG IN

LOG IN following the instructions above.

2

← - - - - -

Swipe your finger right-to-left to view the second screen then select "settings"

3

Face/Touch ID
Edit your Face/Touch ID options ›

Select Face/Touch ID

4

Use Face/Touch Login

Click on the slider button to enable "Use Face/Touch Login"

5

Enable Face/Touch Login

You'll see a message that recommends you proceed if you are the only person who has your face or fingerprint registered on your device. If you'd like to proceed, click "Enable Face/Touch Login."

6

Enter PAC

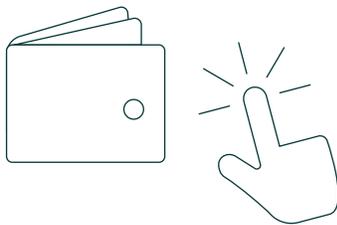Enter your Password/PAC and hit SAVE

7

You're done! Next time you use your app, you can login with your fingerprint or face ID instead of entering your PAC.

Tip!! Anytime you want to return to the main screen, click on the menu icon ☰ in the top right- hand corner of the screen.

Check your balances and recent transactions

1

LOG IN to your app and select "Accounts"

2

00000 JD cheqO $1,750.00	>
00000 JD Savings $10,521.00	>
00000 JD Mortgage -$450,000.00	>

You'll see a list of all your accounts with their current balances

3

Click on any account to see transactions in the last 15 days

🗀 **Accounts**   ⤳$ **Pay Bills**   ↻$ **Transfer**

00000 JD Savings
$10,512.00   ⌄ **Account Details**

| All | Filters | Search |

September 07, 2020

$200.00 $10,512.00
PC Banking Interac eTransfer Credit
Memo Jane Doe
Category: Transfers

3a

Click "Filters" to set a date range or specify the types of transactions you would like to see

Add a New Bill Payee

The first time you pay a bill to a vendor (for example, Fortis), you must add them to your list of bill payees.
Here's how:

1

LOG IN to your app and select "Pay Bills"

2

⚙ **Manage Payees**

Click on "**Manage Payees**"

3

➕ **Add Payee**

Click **+ Add Payee.**

4

Search	**Browse**
Search for a new payee by name	

🔍 Fortis

Search for the name of the company you wish to pay (e.g. Fortis) and click the blue "search" button. Select the payee from the list that appears

5

Account #:	12345678

ADD PAYEE

Enter your account number for the payee and click **ADD PAYEE** (e.g. if you're paying a Fortis bill, enter your Fortis account # which you should find on your Fortis bill).

6

Membership:	3116642
Payee:	Fortis BC Electricity
Account #:	12345678

CANCEL   CONFIRM

Review the info you entered and click **CONFIRM**. This payee will now appear in your list of payees. You're ready to pay a bill!

Interior Savings

Pay a Bill

1

LOG IN to your app and select "Pay Bills"

2

From:	Select Account	>
To:	Select Payee	>
Amount:		

Select the account you want your payment to come from. Then select the company you wish to pay from your list of bill payees.

3

Amount:	100

In the "Amount" field, enter the bill payment amount and click the blue GO button

4

- ● Now
- ○ Later
- ○ Recurring

Choose when you want to pay the bill (now, later or recurring)

5

PAY THIS BILL

Click the green PAY THIS BILL button

6

From:	00001 JD CHQ >
To:	Mastercard - 5524... >
Amount:	100

CANCEL   CONFIRM

Review the info you entered and click CONFIRM

7

✓ Bill Payment Status: Completed		
From:	00001 JD CHQ	>
To:	Mastercard - 5524....	>
Amount:	100	

You will see a green checkmark at the top that confirms the bill payment was completed.

8

≡

PAY ANOTHER BILL

You can now choose to PAY ANOTHER BILL or to return to the main screen, click on the menu icon (the three lines) in the top right-hand corner of the screen.

Interior ⌒ Savings

Deposit a cheque

If you have received a cheque, you can deposit it to your account using our mobile app and the camera on your phone or tablet.
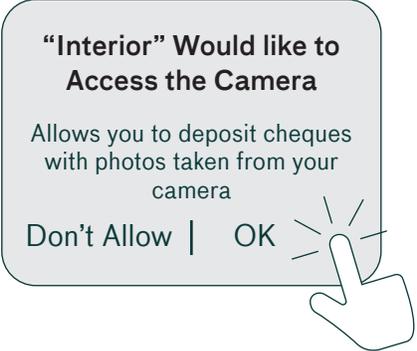Here's how:

1

LOG IN to your app and select "Deposit"

2

"Interior" Would like to Access the Camera

Allows you to deposit cheques with photos taken from your camera

Don't Allow | OK

Click OK to allow the app to access the camera on your mobile device

3

Deposit to:	Select Account >
Amount:	>

"Select Account" to choose where you want your cheque deposited and enter the amount of the cheque.

4

‹ Cancel	Check Front	?

Front of cheque:	Take Photo >
Back of cheque:	Take Photo >

⚡ Off
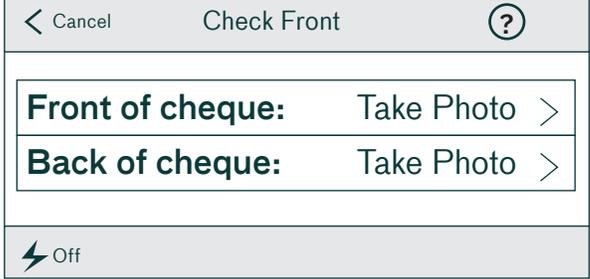
Take a photo of the front of your cheque – follow the onscreen instructions (You need to get the cheque to fit within the black outline that will appear on your screen

Repeat for the back of your cheque

‹ Cancel	Check Back	?

$

⚡ Off

5
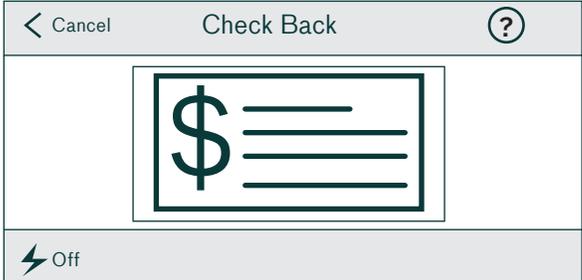
CONTINUE

Click **CONTINUE** and then confirm the details. That's it, your cheque has been deposited. We recommend you hold onto your paper cheque and then destroy it after **120 days**.

Learn more here: interiorsavings.com/mobile-banking-info